



Shipping Policy

CONDITIONS OF SALE

Artworks purchased through our online shop or exhibition will be processed and shipped once full payment has been received. A purchase is not considered complete until you have received a confirmation email of your order from WAMA Foundation Ltd.

WAMA Foundation Ltd. uses both Australia Post and a courier service to transport artworks from the artist to the purchaser. Once your order has been received, our staff will email you within 2 business days with the carrier details, tracking number, where relevant and estimated arrival time.

ORDERS

No contractual purchase for the supply of a product exists between you and WAMA Foundation Ltd. until payment for the artworks and shipping has been received in full and you have received a confirmation email from WAMA Foundation Ltd outlining your order.

Once received, orders may not be altered or cancelled without written confirmation from WAMA Foundation Ltd. If WAMA Foundation Ltd. agrees to alter or cancel the order, you must pay any costs and expenses incurred by WAMA Foundation Ltd. in connection with the alteration or cancellation.

WAMA Foundation Ltd. reserves the right to request further information from you for verification of your order.

DELIVERY

Cost of packaging and delivery within Australia is calculated at checkout.

Delivery times vary for each location within Australia however, is estimated between 2 – 3 weeks for Australian Metro areas. Delivery to regional areas may take longer. International deliveries will be organised on an individual basis, please contact info@wama.net.au for further information on shipping to your destination. Delivery times on the website are indicative only. As delivery is done by an external party, WAMA Foundation Ltd. cannot be held responsible for any failure to observe those delivery times.

Refund Policy

Website sales have a 5-day money back period from the date of delivery. A purchaser taking this option will pay in full for the safe return of the artwork. After the exhibition's curator, or artist, as applicable, is satisfied the work is in the condition that it was originally dispatched, a refund for the cost of the work will be sent. There are no refunds for the original cost of transporting the artwork to the client. Any restoration work that may be required as a result of the purchaser or transportation will be deducted from the refund.

If you receive a damaged artwork or product, or one which does not match the original order, WAMA Foundation Ltd. must be notified immediately at info@wama.net.au. The incorrect or damaged product must be returned within 10 days from the receipt of goods for consideration of a refund.

For consideration of a refund you will be asked to complete a Returns Authorisation Form, with the online receipt, invoice, and attach images of the damaged product.

Terms and Conditions

COPYRIGHT

Copyright in all visual materials on this website are held by the originators. Copyright in all other materials and information is held by WAMA Foundation Ltd. No material may be used for any purpose without prior written consent of the copyright holders.

PRODUCT DESCRIPTION & AVAILABILITY

WAMA Foundation Ltd. aims to describe and display its artworks and products online accurately. However, to the fullest extent permissible by law, WAMA Foundation Ltd. is not liable for inaccurate or out of date product descriptions. Actual colours of artworks may vary depending on your computer monitor.

PRICING

Artwork prices on the website are quoted in Australian Dollars and include GST. Postage, handling and insurance within Australia will be calculated at checkout, unless stated otherwise.